

Terms and Conditions of Cooperation

1) The registered members of Catalonia Trade & Investment's Partners Network may be prescribed – among other Partners - to provide services to (foreign) companies with investment projects; however, any agreement for the provision of any such services shall be entered into only between the company with potential investment projects and the partner, as a provider of specialist services.

As a part of the cooperation relationship hereunder, registered members are invited to prescribe the confidential, tailor-made, free-of-charge services of ACCIÓ - Catalonia Trade & Investment to their international clients and contacts, should they have any potential project or investment interest in Catalonia.

2) The registration as a member of Catalonia Trade & Investment's Partner Network shall be effective for a term of four years from the date of signature of the letter acknowledging the beginning of cooperation, unless earlier terminated. During the term of registration, ACCIÓ – Catalonia Trade & Investment may monitor the partner's activity and cooperation through meetings with the partner, if deemed necessary.

After this four-year term, ACCIÓ – Catalonia Trade & Investment shall send an email proposing a partner and extension for an additional term of four years. If the partner wishes to extend the collaboration, a response to the renewal email must be provided confirming the partner's interest and informing on any changes to the requirements that initially gave the partner access to the network, and on compliance with new requirements, if any. If necessary, a meeting between the parties will be held. Failure to respond to ACCIÓ – Catalonia Trade & Investment's email within the term given to that purpose, will result in termination of registration and cooperation hereunder.

3) ACCIÓ – Catalonia Trade & Investment may immediately terminate registration of a partner as a member of Catalonia Trade & Investment's Partner Network, at any time if it becomes aware that the partner has incurred any of the following situations:

- i. Malpractice: if ACCIÓ – Catalonia Trade & Investment receives three substantiated complaints about a Partner by our client companies, this this will lead to immediate withdrawal from membership following written notice.
- ii. Failure to meet requirements: where ACCIÓ – Catalonia Trade & Investment finds out that any of the requirements to be a registered member are not met any longer by partner, or that any of the conditions that gave rise to the registration of the partner no longer apply.
- iii. Non-alignment with the objectives of CT&I: if ACCIÓ – Catalonia Trade & Investment finds out that the partner is not acting in accordance with CT&I's objectives, i.e. principally attracting foreign investment and positioning Catalonia as the best location for new productive foreign investment projects.
- iv. Failure to keep confidential any information provided by ACCIÓ – Catalonia Trade & Investment regarding client companies with potential investment projects.

Any registered partner may terminate the cooperation any time by sending a written notice to ACCIÓ – Catalonia Trade & Investment to this purpose.

The cooperation shall be forthwith terminated upon cancellation of Catalonia Trade & Investment's Partners Network, for any reason.

4) ACCIÓ – Catalonia Trade & Investment shall be entitled to request to current and candidate partners, any documentation or supporting information evidencing compliance with the requirements to be registered as member of ACCIÓ's Catalonia Trade & Investment's Partners Network.